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#### Overview

An active SSA agreement is required to receive this update. Contact your local Regional Sales Representative or <a href="mailto:customerservice@identiv.com">customerservice@identiv.com</a> for assistance.

The ICPAM 4.0.0(0.3.16) release includes:

- Support for Amazon JAVA Runtime Environment 8
- Support for 64-bit Architecture
- Support for Apache Tomcat v9.0

This document also summarizes the **System Requirements**.

#### **IMPORTANT UPGRADE & INSTALLATION NOTES!!**

### Before upgrading to ICPAM 4.0.0(0.3.16):

- Create a VM snapshot of the current ICPAM production environment.
- Upgrading to ICPAM 4.0.0(0.3.16) is a TWO step upgrade process:
  - First upgrade to ICPAM 3.3.3(0.3.2) →
  - Then upgrade from ICPAM 3.3.3(0.3.2) to ICPAM 4.0.0(0.3.16)
- It is <u>HIGHLY</u> recommended to prune the events/alarms logs to:
  - 100,000 Events or Less for Systems with 16GB of RAM
  - 400,000 Events or Less for Systems with 32GB of RAM

Failure to trim event logs to the recommendation above will lead to significantly longer installation periods and extended downtime for the ICPAM Server.

- Virtual Credential Templates are <u>NOT</u> supported in ICPAM 4.0. Please refer to the <u>Enabling Unified Credential Template</u> section below for more information.
- ICPAM 4.0.0 CANNOT be downgraded to ICPAM 3.3.X using the standard downgrade process.

### **System Requirements**

Before installing ICPAM, make sure your server or client computer meets the following requirements.

### **Hardware Requirements**

In summary, the hardware minimum requirements for a computer performing the role of a Server, Client, or Workstation are the same as for the ICPAM 3.3.1 release. Here are the detailed hardware requirements for each role.

For the ICPAM Server (Virtualized in VMWare v5.1 or v6.0):

Computer role:	Minimum Requirements
ICPAM (Server)	<ul><li>4 Virtual Processors</li><li>16GB RAM</li><li>500GB HDD</li><li>1 Ethernet port</li></ul>
ICPAM (Workstation, Client)	<ul> <li>Modern Intel and AMD multi-core processor</li> <li>4GB RAM or More</li> <li>250GB HDD</li> <li>Mouse</li> <li>Keyboard</li> <li>Monitor</li> <li>Ethernet port</li> </ul>

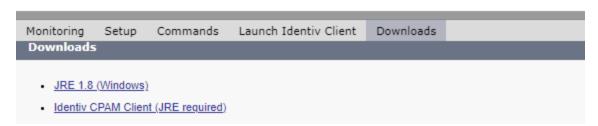
### **Operating System Requirements**

The following table shows supported versions of Windows by ICPAM 4.0.0(0.3.16)

Computer role:	Versions of Windows supported by ICPAM 4.0.0(0.3.16)
ICPAM (Workstation, Client)	<ul><li>Windows 8.1</li><li>Windows 10</li></ul>
ICPAM Client	• JRE 1.8 (REQUIRED)

Link to downloadable Amazon JRE 8 for Windows client machine is available in the ICPAM Server Configuration page under "Downloads" section on the .

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**ICPAM Software Requirements** 

For the ICPAM Server:

• ICPAM 3.3.3(0.3.2)

### **ICPAM Supported Upgrade Paths:**

 $ICPAM 3.3.0(0.3.7) \rightarrow ICPAM 3.3.3(0.3.2) \rightarrow ICPAM 4.0.0(0.3.16)$ 

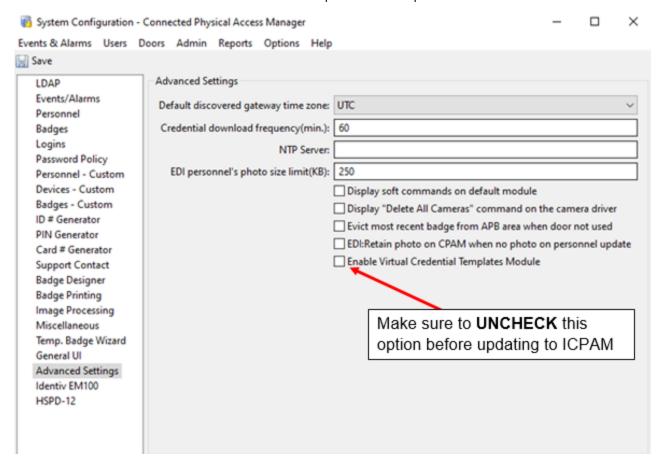
ICPAM 3.3.1(0.3.2) $\rightarrow$  ICPAM 3.3.3(0.3.2) $\rightarrow$  ICPAM 4.0.0(0.3.16)

ICPAM  $3.3.2(0.3.2) \rightarrow ICPAM 3.3.3(0.3.2) \rightarrow ICPAM 4.0.0(0.3.16)$ 

### **Enable Unified Credential Template (Supported in ICPAM 3.1 and later)**

Before upgrading to ICPAM 4.0, please ensure that Unified Credential Templates are enabled:

- 1. In **System Configuration**, select the *Advanced Settings* option
- 2. Make sure that the "Enable Virtual Credential Templates Module" option is UNCHECKED



#### **Firmware Recommendations**

Hardware Type	Firmware	SNIB3 Version
Cisco Gateway (CIAC-GW-K9)	1.5.3	N/A
EM-100	3.8.0-103	N/A
Mx-1, Mx-4 & Mx-8	7.6.42	2.05.1032

### **Compatible Builds of Integrations or Optional Components**

The following table shows the compatible builds of integrations or optional components for ICPAM:

Component:	Compatible build for ICPAM 4.0.0(0.3.16)
Cisco VSOM	7.11.1

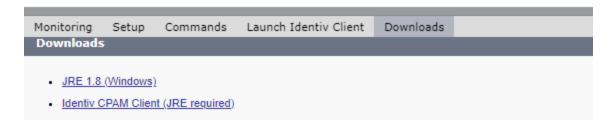
### **New Features and Enhancements**

This section summarizes the new features and enhancements introduced in ICPAM 4.0 release:

### **Support for Open Source Amazon Java Runtime Environment 8**

Link to downloadable Amazon JRE 8 for Windows client machine is available in the ICPAM Server Configuration page under "Downloads" section on the .

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### **Support for 64-bit Architecture**

## Improvements and Fixes

Reference ID	Summary
FP-214	Support for JAVA 8
FP-214	Support for 64-bit
FP-214	Support for Larger Map file sizes (up to 6MB)
FP-214	Support for Apache Tomcat v9.0

# **Known Limitations**

Reference ID	Summary
FP-587	Failed to disable EM-100 device from client
FP-655	Quick launch module displays duplicated devices
FP-703	Forced logout cmd from workstation module does not execute
FP-711	No HA license displayed during initial setup with valid licenses
FP-725	In Map Editor Mode devices not displaying correctly when applied to layer 5 or deeper on New Map
FP-730	When enrolling a new badge, enrollBadge API doesn't display Role during creation
FP-779	Map viewer not displaying highlighted device when execute "Show in Maps" options in Hardware Tree
FP-822	In Map Editor Mode location tab is not displaying correctly
FP-861	Quick launch UI does not show text in buttons