



Specification Sheet

Incident Manager 4.3

Key features

Store video, audio, notes and other information related to incidents in one place

- Automatically capture sequences (video and audio) that the operator views live when an incident occurs
- If needed, later add additional sequences from playback to the existing incident project
- Document the incident by adding additional information and selecting incident properties to:
- Classify the incident for a better overview of the types and frequency of incidents, and for possible future incident prevention plans
- Have a robust set of evidence
- Create incident projects without sequences to store and manage all your incidents from just one system

Enrich incidents with additional information

- Configure which information and incident properties you can add to your incident projects to:
 - Suit your unique needs and requirements
 - Standardize how you document incidents
 - Add relevant information and incident properties to your incident projects easily and quickly
- Update the information and incident properties in an incident project to reflect the latest developments regarding the incident

Create incident reports and share evidence

- Generate an incident report with all the information and incident properties you have added to an incident project
- Save the report as a PDF file
- Export the sequences added to an incident project in one go
- Share the exported video and incident report to share all evidence related to an incident with colleagues or authorities

Detailed Features

Configuration and operation

- Administrators of Velocity Vision Management Client handle all the configuration and definition of available incident properties
- Operators of Velocity Vision Smart Client capture the sequences, add and update information about incidents, and select incident properties in incident projects

User permissions and security

- Administrators of Velocity Vision Management Client give roles permissions for incident-related features and user interface elements. Both for administrator role permissions in Management Client and operator role permissions in Smart Client.
- All changes to your incident projects are logged to secure the integrity of your evidence

Miscellaneous

Minimum system requirements

The system requirements for Velocity Vision Incident Manager are the same as for the Velocity Vision VMS and Velocity Vision Smart Client. For details, please visit the Identiv Partner Portal: <https://portal.identiv.com/user/login>

Documentation and support

Detailed help for installation and configuration is available in the Velocity Vision documentation and e-learning modules.

Documentation portal:

<https://portal.identiv.com/user/login>

E-learning portal:

<https://academy.identiv.com/learn>

Supported languages

Some features and UI elements from Velocity Vision Incident Manager appear in Management Client and others in Smart Client. The features and UI elements are available in the same languages as the application in which they appear. For details on supported languages, please refer to: <https://portal.identiv.com/user/login>

Supported Identiv products

Velocity Vision Incident Manager is available as a free feature for Velocity Vision Corporate. It is also available as a licensed feature for Velocity Vision Standard, Velocity Vision Advanced, and Velocity Vision Professional.